

# Daniel Scott

## AIRPORT PORTER

(555) 678-9012  
daniel.scott@gmail.com  
United States, Orlando, FL

### SKILLS

Luggage handling and transport	Expert
Excellent customer service in high-traffic environments	Expert
Strong multitasking abilities in a dynamic setting	Expert
Familiarity with airport security procedures	Expert
Robust physical stamina for long shifts and extensive walking	Expert
Excellent communication and interpersonal skills	Expert

### LANGUAGES

- German – Native Proficiency
- Spanish – Intermediate Proficiency

### AWARDS

- Employee of the Month, Orlando International Airport | August 2020
- Best Team Player Award, Miami International Airport | December 2018

## PROFESSIONAL SUMMARY

Dependable and detail-oriented Airport Porter with experience supporting passengers, ensuring terminal cleanliness, and assisting with luggage and cargo handling. Skilled at navigating fast-paced airport environments, offering exceptional customer service, and prioritizing safety.

## EXPERIENCE

June 2019 - Now

### Airport Porter

Orlando International Airport /

- Assist passengers with luggage handling, direct them to gates, and offer helpful information regarding airport services.
- Ensure cleanliness and order across terminal areas, including restrooms, waiting lounges, and hallways.
- Aid in unloading and loading cargo, luggage, and other equipment for departing and arriving flights.
- Provide wheelchair assistance to passengers with mobility issues, ensuring timely arrivals at designated gates.

March 2017 - May 2019

### Porter Assistant

Miami International Airport /

- Helped with luggage handling and managed check-in counters for smoother passenger service during peak hours.
- Monitored baggage claim areas, ensuring luggage was properly tagged and accounted for.
- Assisted in managing queue lines to streamline passenger flow and reduce wait times.
- Supported security staff by directing passengers through screening procedures.

## EDUCATION

### High School Diploma

Orlando High School / Graduated: June 2016

### Certifications

- CPR/First Aid Certified**, American Red Cross | Certified: January 2020
- Customer Service Training**, Florida Aviation Academy | Certified: December 2017