

Marcus Ellington

Long-Term Care Nurse
Manager

CONTACT

(617) 555-8302

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Boston, MA

EDUCATION

Master of Science in Nursing – Leadership & Administration

Simmons University | Boston, MA |
2014

Bachelor of Science in Nursing

University of Massachusetts Boston |
Boston, MA | 2010

Certifications

- Registered Nurse (RN), MA | Expires: 2028
- Certified Director of Nursing (CDONA) | NADONA | Expires: 2026
- CPR & ACLS | AHA | Expires: 2026

Additional Information

- Guest lecturer on geriatric leadership at Northeastern University
- Proficient in MatrixCare, PCC, and Kronos scheduling software

PROFESSIONAL SUMMARY

Results-driven nurse manager with 11 years of long-term care leadership. Expert in regulatory compliance, team development, and facility operations. Adept at transforming underperforming units through strategic planning, resident-centered care initiatives, and team accountability.

EXPERIENCE

Nurse Manager – Long-Term Care

2018 – Now

Hebrew SeniorLife – Roslindale Campus, Boston, MA

- Direct operations of a 60-bed skilled unit, managing daily workflow, scheduling, and resource allocation for over 40 staff members.
- Revamp staff training program, resulting in zero deficiencies in the last state survey and marked improvement in clinical documentation.
- Create multidisciplinary care team meetings to streamline care planning and reduce hospital readmissions by 28%.
- Introduced leadership rounding and feedback channels, enhancing staff engagement and reducing turnover in high-stress units.

Assistant Nurse Manager

2014 – 2018

Marian Manor Nursing Home, South Boston, MA

- Coordinated operations for a 32-bed skilled nursing unit, including performance evaluations, resident care escalations, and emergency planning.
- Led the Quality Improvement Committee, implementing quarterly audits that directly contributed to a 15% increase in CMS star ratings.
- Launched a palliative care pilot that improved end-of-life planning and family satisfaction scores by over 40%.
- Resolved staffing conflicts and patient complaints by facilitating clear communication between frontline staff and senior administration.

SKILLS

Facility operations management	★★★★★
Team leadership and performance review	★★★★★
Resident care strategy	★★★★★
Budget oversight and staffing	★★★★★
State/federal compliance	★★★★★
Quality assurance programs	★★★★★