ALICIA THOMPSON

Wax Specialist

(323) 555-0284
aliciathompson@email.com
Los Angeles, CA

PROFESSIONAL SUMMARY

Licensed esthetician and experienced wax specialist with 7+ years providing full-body waxing services in luxury spa settings. Committed to client comfort, safety, and long-term satisfaction. Skilled in hard and strip wax applications and known for creating welcoming environments that promote return visits.

EDUCATION

Licensed Esthetician

Bellus Academy | Los Angeles, CA – 2017

Certifications

- California Esthetician License | Expires 2027
- Barbicide COVID-19 Sanitation Certification | 2022

SKILLS

Full-body waxing	Expert
Strip & hard wax techniques	Expert
Sanitation and infection control	Expert
Skin prep and aftercare	Expert
Brow shaping	Expert
Client communication	Expert
Time management	Expert
Product upselling	Expert
POS & appointment systems	Expert
Team collaboration	Expert

LANGUAGES

- Fluent in English and conversational Spanish

EXPERIENCE

2020 - Now

Wax Specialist
Glow Bar Spa / Los Angeles, CA

- Deliver expert waxing services for 25–30 clients per week, using both strip and hard wax to address various hair types across full-body areas including arms, legs, underarms, face, and bikini line.
- Perform personalized pre-treatment consultations and tailored aftercare guidance to minimize irritation and support long-term client satisfaction and loyalty.
- Maintain strict hygiene protocols and sterilize all tools and workstations to meet California State Board regulations and enhance safety standards.
- Achieve a consistent 95% client return rate through friendly, professional service and by promoting skincare products matched to individual client needs.

2018 - 2020

Junior Esthetician
Smooth Studio / Santa Monica, CA

- Assisted senior estheticians with facial and body waxing sessions while learning advanced techniques and practicing efficient service delivery under supervision.
- Managed front desk duties including scheduling, greeting clients, and handling payments during peak spa hours to support overall smooth operations.
- Cultivated strong rapport with guests by ensuring a relaxing and professional environment, leading to frequent direct client requests.
- Attended regular staff development sessions focused on waxing trends, retail product knowledge, and soft skill improvement.

ADDITIONAL INFORMATION

Volunteered at LA Women's Self-Care Expo in 2025, offering free facial waxing demos.