




DIANE TEMPLETON

Lead EVS Housekeeper

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Boston, MA 

PROFESSIONAL SUMMARY

Experienced lead hospital housekeeper with extensive background managing cleaning operations in acute care facilities. Skilled in training staff, implementing infection prevention protocols, and optimizing shift schedules to ensure continuous cleanliness and safety.

EDUCATION

High School Diploma

Brighton High School | Boston, MA | 2013

Certifications

- Healthcare Supervisor Training | AHE | 2022
- Hospital Infection Prevention | OSHA | 2021

SKILLS

- Team supervision Expert
- Scheduling and shift coverage Expert
- Quality control audits Expert
- Cross-department communication Expert
- Medical waste procedures Expert
- Leadership and mentoring Expert
- Hospital policy compliance Expert
- Floor care oversight Expert
- Supply tracking Expert

AWARDS

- Promoted to lead within two years based on leadership performance and zero compliance infractions during audits.

EXPERIENCE



2019 - Now

Lead EVS Housekeeper

Beth Israel Deaconess Medical Center / Boston, MA

- Manage daily assignments for a team of 12 housekeepers, ensuring patient rooms, surgical areas, and common spaces meet infection control and hospital quality benchmarks.
- Conduct walk-through inspections and real-time audits, reporting any deficiencies and retraining team members as needed for process improvement.
- Coach new hires on protocol compliance, floor equipment use, and waste disposal policies to maintain departmental consistency and compliance.
- Collaborate with infection prevention, nursing, and maintenance departments to coordinate room availability and prioritize high-risk cleaning tasks.



2014 - 2019

Senior Environmental Services Worker

Tufts Medical Center / Boston, MA

- Delivered specialized sanitation to surgical recovery units, ICUs, and isolation rooms, exceeding cleanliness targets during internal quality assessments.
- Monitored inventory of cleaning solutions, PPE, and waste containers, submitting restock requests and reducing delays in cleaning operations.
- Mentored junior staff on task flow, time management, and adherence to hospital safety and privacy rules.
- Supported JCAHO inspections by maintaining complete cleaning logs, updated training records, and supply checklists.