




Server

JESSICA MILLER

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 United States, Orlando, FL

PROFESSIONAL SUMMARY

Energetic and customer-focused server with experience delivering exceptional dining experiences. Adept at multitasking, maintaining a positive attitude, and exceeding guest expectations.

EXPERIENCE

- March 2021 - Now

Server, Local Italian Restaurant, Orlando, FL

 - Greet and seat guests promptly, providing menus and explaining daily specials.
 - Take accurate food and drink orders and deliver timely service in a high-volume environment.
 - Handle customer inquiries and resolve issues with professionalism and care.
 - Upsell menu items and beverages, contributing to increased sales revenue.
 - Collaborate with kitchen and bar staff to ensure smooth service flow.
- June 2018 - February 2021

Waitstaff, Casual Dining Cafe, Orlando, FL

 - Assisted with order taking, food delivery, and maintaining cleanliness of dining area.
 - Developed strong product knowledge to recommend food and wine pairings.
 - Provided attentive service during busy hours while maintaining a friendly demeanor.

SKILLS

- Exceptional customer service and communication skills

★★★★★
- Strong multitasking and organizational abilities


★★★★★
- Proficient in POS systems and cash handling

★★★★★
- Knowledge of food safety and sanitation standards

★★★★★
- Team player with a positive attitude

★★★★★

AWARDS

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Employee of the Month, Local Italian Restaurant (June 2022)

LANGUAGES

- Fluent in Spanish