



# MICHAEL TORRES

## High-Rack Forklift Operator

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 Chicago, IL

### Professional summary

Skilled high-rack forklift operator with experience in warehouse logistics, specializing in vertical storage systems and narrow-aisle operations. Known for precise maneuvering at elevated heights, adherence to rigorous safety standards, and efficient inventory handling. Demonstrated ability to streamline storage processes, reduce retrieval times, and maintain accurate stock records in fast-paced distribution environments.

### Experience

- January 2020 - Now

**Senior High-Rack Forklift Operator**

Midwest Distribution Services, Chicago, IL

  - Operate high-rack forklifts in narrow-aisle storage areas, achieving consistent retrieval accuracy at heights exceeding 30 feet.
  - Coordinate with inventory control staff to ensure proper stock rotation and accurate placement within designated rack zones.
  - Implement advanced load securing techniques to minimize product damage during elevation and transport.
  - Conduct pre-shift equipment inspections and minor repairs, reducing downtime and maintenance costs.
- August 2017 - December 2019

**High-Rack Forklift Operator**

Central Logistics & Storage, Joliet, IL

  - Managed daily stock replenishment in a high-density racking system, improving pick efficiency by 18%.
  - Worked closely with shipping and receiving teams to expedite order fulfillment without compromising safety.
  - Used barcode scanning systems to update WMS records in real time, ensuring accurate inventory counts.
  - Participated in quarterly safety drills and equipment handling refresher courses to maintain operational readiness.

### Education

**Associate of Applied Science in Logistics & Supply Chain Management, Joliet Junior College | Joliet, IL**

#### Certifications

- OSHA Forklift Operator Certification – High-Rack Equipment, 2024
- Workplace Safety & Hazard Prevention Training, 2023

### Skills

- High-Rack Forklift Operation (Reach Trucks, Turret Trucks)

★★★★★
- Narrow-Aisle Maneuvering Techniques

★★★★★
- Warehouse Management Systems (WMS)

★★★★★
- Inventory Control and Stock Rotation

★★★★★
- OSHA-Compliant Safety Practices

★★★★★
- Load Securing and Pallet Wrapping

★★★★★
- Order Picking at Height

★★★★★
- Equipment Inspection and Minor Maintenance

★★★★★