

MICHAEL TORRES

High-Rack Forklift Operator

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📍 Chicago, IL

Professional summary

Skilled high-rack forklift operator with experience in warehouse logistics, specializing in vertical storage systems and narrow-aisle operations. Known for precise maneuvering at elevated heights, adherence to rigorous safety standards, and efficient inventory handling. Demonstrated ability to streamline storage processes, reduce retrieval times, and maintain accurate stock records in fast-paced distribution environments.

Experience

January 2020 - Now

Senior High-Rack Forklift Operator

Midwest Distribution Services, Chicago, IL

- Operate high-rack forklifts in narrow-aisle storage areas, achieving consistent retrieval accuracy at heights exceeding 30 feet.
- Coordinate with inventory control staff to ensure proper stock rotation and accurate placement within designated rack zones.
- Implement advanced load securing techniques to minimize product damage during elevation and transport.
- Conduct pre-shift equipment inspections and minor repairs, reducing downtime and maintenance costs.

August 2017 - December 2019

High-Rack Forklift Operator

Central Logistics & Storage, Joliet, IL

- Managed daily stock replenishment in a high-density racking system, improving pick efficiency by 18%.
- Worked closely with shipping and receiving teams to expedite order fulfillment without compromising safety.
- Used barcode scanning systems to update WMS records in real time, ensuring accurate inventory counts.
- Participated in quarterly safety drills and equipment handling refresher courses to maintain operational readiness.

Education

Associate of Applied Science in Logistics & Supply Chain Management, Joliet Junior College | Joliet, IL

Certifications

- OSHA Forklift Operator Certification – High-Rack Equipment, 2024
- Workplace Safety & Hazard Prevention Training, 2023

Skills

High-Rack Forklift Operation (Reach Trucks, Turret Trucks) 

Narrow-Aisle Maneuvering Techniques 

Warehouse Management Systems (WMS) 

Inventory Control and Stock Rotation 

OSHA-Compliant Safety Practices 

Load Securing and Pallet Wrapping 

Order Picking at Height 

Equipment Inspection and Minor Maintenance 