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Syracuse, NY, 4813 Plainfield Avenue

## EDUCATION

### Bachelor of Science in Operations Management

Syracuse University, United States, Syracuse, NY

2012 - 2016

### Certifications

- Certified Supply Chain Professional (CSCP), APICS, renewed in 2023
- Six Sigma Green Belt, IASSC, 2017

## SKILLS

- Enterprise Resource Planning
- Operational Planning
- Cross-Functional Collaboration
- Risk Mitigation Strategies
- Six Sigma Methodologies
- Robotic Process Automation
- Quality Management Systems
- Corporate Social Responsibility
- Industrial Internet of Things

# CAROL EMERY

## SENIOR OPERATIONS MANAGER

### PROFESSIONAL SUMMARY

Results-driven Senior Operations Manager with over 7 years of experience in the manufacturing industry. Proven track record of leading cross-functional teams, implementing strategic initiatives, and improving process efficiencies. Skilled in strategic planning, team leadership, and process improvement.

### EXPERIENCE

- February 2021 - Now

#### Senior Operations Manager

Acme Manufacturing Co. / United States, Syracuse, NY

- Lead a team of 50 employees in overseeing day-to-day operations, including production, logistics, and supply chain management.
- Implement strategic initiatives to improve operational efficiency.
- Collaborate with sales, marketing, and finance departments to ensure alignment of operational activities with organizational goals.

- June 2016 - January 2021

#### Operations Manager

SyrManufacturing Inc. / United States, Syracuse, NY

- Oversaw the planning, coordination, and execution of daily operations to meet production targets and customer demands.
- Conducted regular safety inspections and implemented safety protocols to ensure compliance with regulatory standards and maintain a safe working environment.
- Coordinated with external stakeholders, including suppliers and logistics partners, to streamline supply chain operations and minimize costs.

### REFERENCES

- / Acme Manufacturing Co., Senior Vice President of Operations

#### Emily Johnson

Email: emily.johnson@example.com