



Walmart Team Lead

Charles Bush

Professional summary

Dedicated and experienced professional seeking a Team Lead position at Walmart, leveraging strong leadership skills and extensive retail experience to drive team success and exceed operational goals.

Experience

Team Lead

March 2018 - Now

Target / United States, Hattiesburg, MS

- Lead a team of 15 associates in daily store operations, ensuring adherence to company policies and procedures.
- Provide guidance, coaching, and training to team members to optimize performance and achieve sales targets.
- Implement strategies to improve efficiency in workflow and streamline processes, resulting in a 20% increase in productivity.
- Monitor inventory levels and implement inventory management strategies to minimize stock shortages and reduce shrinkage.
- Foster a positive work environment by promoting teamwork, communication, and morale-building activities.

Retail Associate

July 2015 - February 2018

Kohl's / United States, Hattiesburg, MS

- Provided exceptional customer service by greeting and assisting customers with inquiries, product selection, and checkout procedures.
- Maintained a clean and organized store environment to enhance the shopping experience for customers.
- Operated cash registers and processed transactions accurately and efficiently.
- Assisted with inventory management tasks, including restocking shelves and conducting regular inventory counts.
- Collaborated with team members to achieve store goals and objectives.

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United States, Hattiesburg, MS, 4511
Gorby Lane

Education

Bachelor of Business Administration (BBA)

2011 - 2015

University of Southern Mississippi

United States, Hattiesburg, MS

Skills

Project Management ◆◆◆◆◆

Interpersonal Skills ◆◆◆◆◆

Organizational Ability ◆◆◆◆◆

Coaching & Mentoring ◆◆◆◆◆

Strategic Planning ◆◆◆◆◆

Hobbies

◆ Astrology

Courses

Retail Management Course

2022

Coursera Project Network

Languages

◆ French (C1)