

## EXECUTIVE HOUSEKEEPER

# Lewis Lawson



### PROFESSIONAL SUMMARY

An experienced Housekeeper with 10 years of experience in the hospitality industry and 5 years as a full-time housekeeper. Extensive knowledge of cleaning and maintaining a variety of facilities, including hotels, private houses, and even yachts. Biggest achievement has been the ability to consistently meet or exceed customer expectations while keeping within budget.

### EXPERIENCE

#### **Executive Housekeeper**, Serenity Sands Resort & Spa, United Kingdom, Brighton

2020 - Now

- Manage a team of housekeeping staff, overseeing their daily schedules.
- Develop and implement housekeeping standards.
- Collaborate with other departments to coordinate guest services.
- Manage the budget for the housekeeping department.
- Train and mentor staff in best practices for cleaning and guest interactions.

#### **Housekeeper**, Whispering Pines Inn, United Kingdom, Manchester

2018 - 2020

- Performed daily cleaning of guest rooms, ensuring a comfortable environment
- Coordinated with the front desk to prioritize room cleaning based on guest check-ins and check-outs.
- Adhered to health and safety protocols, including proper handling and disposal of cleaning chemicals.
- Managed inventory of cleaning supplies and requested replenishment to maintain stock levels.

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### SKILLS

Cleaning

Staff Supervision

Time Management

Organizational Skills

Attention to Detail

Customer Service

Problem Solving

Conflict Resolution

Budgeting

### HOBBIES

Gardening

Cooking

### LANGUAGES

Spanish German